

C. C. WRITERS

"Custom Copy"

P.O. Box 963

Matteson, IL 60443-0963

November 13, 2014

Mr. Brad Johnson
Johnson Tree Service, Inc.
3006 Jackson Ave. South
Chicago Heights, IL 60411

Dear Brad,

I notice you have a "Testimonials" page on your company website. Perhaps you might add this to it?

Last month your crew came to my wife's and my personal residence and removed quite a few trees. As we all learned, this service was sorely needed because some of the trees were dead, half-dead, rubbing up against the house, and also interfering with the electric power line coming to the house. In doing this work, your crew reported how one of the trees had actually rubbed the power line so much that the wire's insulation had worn off, exposing bare wire!

Your men suggested I contact ComEd and I did. In fact, just this week they came and replaced that wire at no charge. They were able to position a service truck by the utility pole precisely because your crew had cleared away those trees, which we actually hadn't specified beforehand.

I'd like to thank you for that, and for all your most excellent, professional, and courteous work. Your crew arrived on time, they were polite in all their dealings, honest in everything, and fair in telling me I needed extra trees removed so ComEd could fix that problem. As I've been telling friends, if that condition had not been fixed, then one arced spark could have turned our garage into a bonfire!

And I didn't mind paying extra for the extra service. I appreciate that, too.

Thanks again and, of course, Happy Thanksgiving! Yours sincerely,

Rich Limacher



PS: I took some nice photos of your job here, and I'd be happy to email them to you if you'll give an email address. You have my phone number, or you could simply reply to my P.O. Box.